

5920 Castlaway West Drive, Suite 106  
Indianapolis, IN 46250-1931  
317-849-6066  
Fax: 317-849-2985



November 6, 2001

Arrow Road Construction  
3401 S. Busse Road  
Mount Prospect, IL. 60056  
Attn: Mr. Wayne E. Healy

Re: Meijer Stores – Chicago

Dear Mr. Healy,

Shook LLC would like to thank Arrow Road Construction for the work they have done for Shook and Meijer in the Chicago area. We have completed 2 projects now with Arrow and both have gone extremely well. It is difficult in today's world to find good contractors and Arrow has been one of the best we have worked with.

Mr. Terry Payne has been excellent to work with and has met every commitment made to us. Arrow Road Construction is very fortunate to have Terry working for them. Please pass along our thanks for his dedication to these projects.

Anytime we have had concerns, Mr. John Purda has worked with us to meet our goals. We can't think of another Project Manager that has been better to work with when times get a little tough. Again, please thank Mr. Purda for all his hard work on these projects.

Shook and Meijer expect very high quality in the paving of our parking lots. Arrow Road Construction has given us just that. We appreciate the hard work that everybody at Arrow Road Construction, including the guys placing the asphalt, your quality control persons and your management, has put into these projects. Arrow Road Construction has always gone above the call of duty to make these projects a success.

Again, thank you and your company for all the work and dedication they have put into both projects.

Sincerely,  
Shook LLC

Keith Bruner  
Project Manager

Cc: Jerry Roark – Shook LLC  
Tim Crissman – Shook LLC  
Chuck Bunting – Meijer Inc.  
Linda Martin – Meijer Inc.

